

Shipping Policy

StreetStrider

StreetStrider International ships by ground using OnTrac and UPS.

Orders are shipped on Monday, Wednesday, and Friday. Orders received after 10:00 a.m. PST will be shipped the following Monday, Wednesday, or Friday. All shipments will require a signature upon delivery.

OnTrac delivers to Arizona, California, Nevada, Oregon, Utah, and Washington. Orders will arrive 1 – 2 days after shipped.

UPS Ground delivers to all other states. Orders will arrive 3 – 5 days after shipped.

There is an additional charge of \$200 to Alaska, Hawaii, and Puerto Rico.

Please Note:

Orders cannot be shipped to P.O. Boxes or APO/FPO address. Coupons, rewards, and other special promotions cannot be applied to delivery charges. Delivery charges are non-refundable. If product is delivered in a damaged condition as a result of faulty shipping, the customer should contact StreetStrider at shipping@streetstrider.com or call 1.800.348.0998 EXT 105 for return instructions.